

## CIF user account expiration - Starting March the 1st

Contributed by Yannick KREMPP  
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Dear CIF Users,

within the next weeks you might get this type of error message when you'll try to log in :

This means that your account has... expired. This is actually normal, because it's the only way for the CIF to automatically deactivate user accounts when they leave their group, job, etc... and not keeping ghost accounts active.

Moreover, if you've changed your affiliation, this is the occasion for us to check if we still have the correct billing information.

So what to do when you're facing this error message ?

- First check that error message mentions account expired, and not wrong login/password.
- If it's an account expiration message, just contact the local technical manager to refresh your credentials.

As the booking system is a separated component, if your account has expired you can still book the systems !

This is important: if you're booking a slot after march the 1st, please consider writing an email to the technical manager before that booking occurs to check your account.

The CIF Staff.